

Registration Terms & Conditions

All courses booked at Dubrovnik Language School "Queen Mary"/Jezicni centar Dubrovnik d.o.o. (JCD) shall be subject to the following:

How to register: Please complete the Registration Form above and scan and email it to one of our addresses. As soon as we receive your Registration Form, we will send confirmation of your acceptance in the course, along with an invoice detailing the payment due.

What is included in your course price? – Language course of choice; - Academic and learning materials and books; - Shared room and accommodation in our newly built residence above the Old town of Dubrovnik; - Full board meals (breakfast, lunch, dinner); - guided sightseeing tour of the Old town of Dubrovnik; - Certificate of attendance.

What is not included in your course price? – Boat excursions at the weekend

Methods of Payment: The Course price can be paid by direct transfer from your bank to the schools account: Name of our bank: Post & Telecommunications
Address: L-1090 Luxembourg-Ville, Luxembourg Account holder: Tomislav Petrovic, director Dubrovnik Language School/ "Queen Mary"/Jezicni centar d.o.o. Dubrovnik;

SWIFT: CCPLLULL; IBAN: LU04 1111 2362 3035 0000

After you get our confirmation you pay immediately 20% of the course price by bank transfer. The rest you pay at least 15 days prior to departure. The Client agrees to pay all charges prior to the beginning of the language course.

Cancellations: All cancellations and terminations must be made in writing to one of our offices. In all cases the Registration Fee is non-refundable. If you cancel 15 days or more prior to the language course you will be refunded 80%. If you cancel 15 to 4 days prior to a language course you will be refunded 50%. If you cancel 3 days prior to a language course we cannot refund anything as we have to cover the cost of already pre-paid accommodation and services. Our school has the right to cancel or alter a course in case of over-bookings or in case of not enough reservations for this course level. We have to inform you immediately by mail or telephone and send you a letter of cancellation. In case of cancellation the transferred money will be completely refunded to you.

Re-booking: Each time you request a change of course date after your initial registration our school will charge a re-booking fee of 100 Euro which is payable immediately. (This does not apply to students who are extending their courses). You have the possibility to send another student to the already booked language course instead of yourself, if this person has approximately the same age and the same language level as you. In this case a re-booking fee of 100 Euro will be charged. Our school has not to accept any person you send instead of yourself.

Liability: Dubrovnik Language School/Jezicni centar d.o.o. Dubrovnik (JCD) will not be liable in any way to the student in the event of any service, contracted to be supplied by JCD, becoming impossible to supply by reasons of industrial dispute or other causes outside the control of JCD. JCD will not be liable for loss, damage or injury to persons or property howsoever caused, save where the liability is expressly

imposed beyond exclusion by statute. JCD will not be liable for any failure to perform its obligation to the Client in whole or part as a result of any of the following circumstances: a) Strikes b) Other industrial action c) Fire at or near our institution d) Civil unrest, dispute or commotion e) Act of God f) Legal action against our institution, not resulting from its negligence, preventing the supply of services.

Health and Safety: You agree to give our institution full information and instructions about any medical condition from which your child may be suffering at the commencement of the course. You authorize our language centre to take appropriate action in the event of a medical emergency

Discipline: Our institution has a responsibility towards all its students and to the local population, and I agree to accept any disciplinary action, up to and including removal from the Course for misconduct or breaches of our rules that threaten the success of the Course or the well-being of the local community.

Damage: You agree to indemnify our institution against all reasonable costs arising out of accidental or deliberate damage caused by you/by your child.